



## are you sure? return form

We appreciate the opportunity to provide you with high quality customer service. If you have any questions, please call 770-273-8787 or email us @ [info@areyousure.net](mailto:info@areyousure.net).

If you wish to return or exchange an item, simply fill out the form below along with your packing slip and include it in the package you are returning.

We recommend you insure your package (we cannot accept responsibility for uninsured packages.) Please ensure that each item returned is in the same condition that it was shipped. Please ship your returns/exchanges to:

**are you sure? Tennis apparel**  
**c/o Christelle Alves**  
**275 Heard's Ferry Rd**  
**Atlanta, GA 30327**

| <b>return codes</b><br>(please circle one)   |           |                                   |      |  |
|--|-----------|-----------------------------------|------|--|
| <b>size/fit:</b>   |           | <b>preference/choice:</b>         |      | <b>service/quality:</b>                  |
| <b>TB</b> Too Big/Long   |           | <b>WO</b> Ordered Wrong Item      |      | <b>WI</b> Wrong Item Shipped             |
| <b>TS</b> Too Small/Short  |           | <b>U</b> Unwanted/Changed My Mind |      | <b>WD</b> Item Not as Described/Pictured |
|  |           |                                   |      | <b>DQ</b> Defective/Damaged/Poor Quality |
| <b>FOR ALL EXCHANGES PLEASE INCLUDE YOUR CREDIT CARD INFORMATION BELOW OR INCLUDE A CHECK IN THE AMOUNT OF \$5.00 MADE OUT TO "are you sure?" FOR POSTAGE &amp; HANDLING. THANK YOU!</b> |           |                                   |      |  |
| <b>items exchanged/requested</b>   |           |                                   |      |  |
| quantity   | product # | color/description                 | size | price                                    |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
| <b>items returned</b>  |           |                                   |      |  |
| reason code  | product # | color/description                 | size | price                                    |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |
|  |           |                                   |      |  |

Order #: \_\_\_\_\_ Name : \_\_\_\_\_

Method of payment: \_\_\_\_\_ Visa \_\_\_\_\_ MasterCard \_\_\_\_\_ Discover \_\_\_\_\_ Amex  
 Credit Card Number \_\_\_\_\_ Exp \_\_\_\_\_ CVC \_\_\_\_\_